

Bristol Royal Infirmary

Reference in respect of Consultancy Services provided by Decon Solutions Ltd

"I believe that the initial approach from your company in relation to the Training Package that you as a company are able to provide was both informative and comprehensive. Although we have not to date, acquired this service from you we may do so at a future stage. However at the time of your contact I was in need of professional advice in respect of updating our department's Quality Manual in order to meet the requirements of BS EN ISO 9001: 2015 & BS EN ISO 13485: 2016. In due course you provide this service for us and I considered your input to be practical and informative. Following the initial visit by Martin Williams to this department, I felt that we were in a strong position to conduct the necessary changes that we needed to make. As a result we restructured our Quality manual and Martin Williams then returned to assess the work that we had undertaken. Again his advice was constructive and helpful which prompted our making yet further changes to the work already in progress. The department now has an up to date Quality Manual which was shown to our external auditor on a recent "follow up" Audit. The auditor believes that the manual now meets all of the necessary requirements and appeared to be impressed with the result. I therefore believe that the consultation from your company provided everything that was required to enable us to produce a valid document in support of this department's quality system."

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